



VIU Summer School Critical Infrastructure Resilience



Margot Christeller
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Margot Christeller has over 25 years of experience helping businesses and institutions to determine what they need to do (and how to do it) to be successful. Preceding that she had over ten years in the New Zealand Department of Prime Minister and Cabinet, as a senior advisor on a range of subjects but particularly on strategic and environmental management issues. She is known for creating the right strategic decision frameworks to help people get the best value from investments in time and money. She works with asset owners, government officials and Ministers, Boards of Directors and Chief Executives and staff of private enterprises, both nationally and internationally.

Margot Christeller has had 8 years of frontline experience in disaster risk reduction, recovery and regeneration. This included 2 years leadership involvement in the critical infrastructure rebuild programme following the series of earthquakes in New Zealand in 2011/12 that caused catastrophic system damage and failure in Christchurch City. Her frontline disaster recovery experience continues to underpin her work locally and around the world on projects enabling communities and economies to prepare for and adjust to both the natural and man-made changes happening, such as climate change. She is quoted multiple times in the Red Cross publication "Leading in Disaster Recovery: Companion through the Chaos", a book for future recovery leaders from leaders who have worked in disaster recovery.

She is a certified facilitator in Investment Logic Mapping and Investment Decision-Making, the basis for strategic problem solving and also for developing Better Business Cases for large capital investments.

Margot Christeller is on two international expert panels:

- World Bank, Experts Roster and certified trainer in Post Disaster Needs Assessments (PDNA) and Disaster Recovery Frameworks (DRF) guidance
- UNDP Experts Roster for Rapid Response (ExpRes) under the profile Disaster Risk Reduction and Recovery as a Disaster Recovery Advisor

